



June 8, 2020

To whom it may concern;

This letter is my official recommendation for Mr. Behnam Bakhshandeh as our business consultant, coach, and mentor for our business operation since 2005. I own a relatively sizeable retail beauty salon in Cecil, Ohio and have hired Mr. Bakhshandeh several times over the past fifteen years for different reasons from creating a business vision and mission, business planning, creating a business budget, team training, organization's strategies, restructuring, creating company policies and procedures and more. The results we have gotten have always been very positive and productive. Over the last three months, Behnam has helped evaluate our business and come up with a reasonable price to sell the business and start planning my future, including my retirement.

Behnam is a consummate business consulting professional as he knows how to put everyone at ease during their interactions with him. He is diligent about collecting information and insists on developing custom reports and charts to give a helpful and informative review and evaluation of our business and team performance. Most importantly, Behnam always suggests the practical applications of his work for our organization, our team, and future revenue generation activities. He is one of the reasons why our business has been profitable so many years in a row.

Behnam's strong group communication skills, innovating ways of keeping everyone informed, and professional, fun, and refined approach, made working with him, not only rewarding but easy and effortless. I highly recommend Behnam's business consulting work to any business and organization, and I would be more than happy to answer any questions you may have.

Sincerely,

A handwritten signature in black ink that reads 'Myra English'. The signature is fluid and cursive, with the first letters of 'Myra' and 'English' being capitalized and prominent.

Myra English
President
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